

South Australia, Melbourne & the Great Ocean Road - OAAV

10 days: Adelaide to Melbourne

What's Included

- Your Welcome Moment: Welcome Meeting Meet Your CEO and Group
- Your Discover Moment: Adelaide
- Guided Melbourne laneways walk
- · Brighton bathing boxes visit
- · Rainforest walk in Great Otway NP
- 12 Apostles visit
- Grampians NP visit
- · All transport between destinations and to/from included activities

The information in this trip details document has been compiled with care and is provided in good faith. However it is subject to change, and does not form part of the contract between the client and G Adventures. The itinerary featured is correct at time of printing. It may differ slightly to the one in the brochure. Occasionally our itineraries change as we make improvements that stem from past travellers, comments and our own research. Sometimes it can be a small change like adding an extra meal along the itinerary. Sometimes the change may result in us altering the tour for the coming year. Ultimately, our goal is to provide you with the most rewarding experience. Please note that our brochure is usually released in November each year. If you have booked from the previous brochure you may find there have been some changes to the itinerary.

VERY IMPORTANT: Please ensure that you print a final copy of your Trip Details to review a couple of days prior to travel, in case there have been changes that affect your plans.

VALIDITY: Valid for all trips departing March 28th, 2022 and onwards

Itinerary

NOTE: Accommodations vary per departure and are subject to change until tour start date; they are not final and should be used as examples only. Travellers may login to the G Adventures App to view accommodations specific to their departure.

Day 1 Adelaide

Arrive at any time. Join your CEO for a welcome meeting.

There are no planned activities during the day, so check into the hotel and explore your surroundings.

Your Welcome Moment: Welcome Meeting - Meet Your CEO and Group

Your opportunity to meet your CEO and fellow travellers, and learn more about your tour. Opt to join the group for a local meal afterwards. Don't forget to see the notice in the lobby (or ask reception) for the official time and place to meet up with the group.

Accommodation

The Terrace Hotel Adelaide (or similar)

Hotel

Day 2 Adelaide

Today is a free day to enjoy Adelaide, capital of South Australia and famed for its churches and gardens. Opt to stroll the city streets, hop on a tram to the coastal village of Glenelg, take in a full day wine tour of the famed Barossa Valley, or for the truly adventurous, take a day trip to Kangaroo Island.

Your Discover Moment

Adelaide Full Day

There's plenty to see and do in Adelaide, and we wanted to make sure that you had some time to take it all in. Feel free to relax or try optional activities like hitting the beach, going on a haunted tour of the Old Adelaide Gaol, and visiting local wineries. Your CEO has more ideas if you need them. Just ask!

Optional Activities - Day 2

Barossa Valley Wine Tour

Barossa Valley3h-6h

Enjoy a full day wine tour in one of the country's oldest wine regions, home of the signature Shiraz of South Australia. Originally named after the Barrosa Ridge region in Andalusia, Spain, find out about vines that date back to 1843. Drink in the gorgeous surroundings, sample the latest vintages, then eat a delicious lunch at a vineyard with a view. Cheers!

Kangaroo Island Day Trip

Kangaroo Island

283AUD per person

Remote, wild, and stunning, Kangaroo Island is the perfect mixture of all things Aussie. Hop over to the island for a day exploring the coastline and creatures that call it home. Prepare for a full day (up to 16 hours) that will leave you enchanted and in love with this slice of paradise just off the mainland.

Meals included: Breakfast

Accommodation

The Terrace Hotel Adelaide (or similar)

Hote

Day 3 Adelaide/Halls Gap

Travel inland to Grampians National Park, known for its sandstone mountain range and impressive rock art.

Private Vehicle

Adelaide - Halls Gap499km

Settle in and scan the scenery from the convenience of a private vehicle.

Grampians National Park Visit

Grampians National Park1h-5h 3-8km

Walk past lookouts, sandstone ridges and other various rock formations. Be rewarded with sweeping views of the natural landscape.

Private Vehicle

Grampians National Park - Halls Gap30m-1h

Settle in and scan the scenery from the convenience of a private vehicle.

Meals included: Breakfast | Dinner

Accommodation

Grampians Motel Halls Gap (or similar)

Motel

Day 4 Halls Gap

Trek through the forest, lush with vegetation and wildlife. Visit the culturally significant MacKenzie Falls for a short hike. Walk to the stunning Balconies, then spend the afternoon relaxing with the locals - our resident wild kangaroos and emus.

MacKenzie Falls Visit

Grampians National Park30m-1h

MacKenzie Falls is the only waterway in the region that flows year-round and it is also the most visited waterfall in the Grampians; take a short walk and check out the falls out from a viewing platform. In Spring, see wonderful wildflowers in bloom along the path.

The Balconies (Jaws of Death) Visit

Grampians National Park1h 2km

Set off from the Reed Lookout overlooking Victoria Valley, and enjoy a short walk with beautiful scenery to the Balconies, formerly called the Jaws of Death. Check out the gorgeous view, but be careful not to lean too far over the edge!

Free Time

Halls Gap

Spend this afternoon exploring the local area.

Meals included: Breakfast

Accommodation

Grampians Motel Halls Gap (or similar)

Motel

Day 5 Halls Gap/Port Campbell

Travel further south along the coast to Port Campbell. Drive along Australia's Great Ocean Road and take in the views of London Bridge and the amazing 12 Apostles.

Private Vehicle

Halls Gap - Port Campbell205km

Settle in and scan the scenery from the convenience of a private vehicle.

12 Apostles Visit

Port Campbell National Park45m-1h

Stop at a scenic lookout point along the Great Ocean Road and capture the beautiful views over the ocean and the 12 Apostles. Now with only seven formations still standing, these iconic attractions were once limestone caves which eroded to become arches and eventually stacks up to 45m (147 ft) in height.

Accommodation

Loch Ard Motel (or similar)

Motel

Day 6 Port Campbell/Mornington Peninsula

Spend the the day travelling along the Great Ocean Road. Pass world-famous surf beaches, enjoy views from Loch Ard Gorge and walk through the rainforest in Great Otway National Park.

Private Vehicle

Port Campbell - Mornington Peninsula301km

Settle in and scan the scenery from the convenience of a private vehicle.

Loch Ard Gorge Visit

Port Campbell National Park15m-30m

Located along the Great Ocean Road, beautiful Loch Ard Gorge shows the process of erosion in action. See offshore stacks and blowholes, and watch short tailed shearwaters soar over the nearby island. This location is a perfect backdrop for a group photo. Get snapping!

Rainforest Walk

Great Otway National Park30m 1-2km

Take in the beautiful greenery of the Great Otway National Park on a leisurely walk with your CEO.

Optional Activities - Day 6

Helicopter Ride

The Twelve Apostles

145AUD per person

A series of limestone cliffs stretching into the ocean, the 12 Apostles is one of the most iconic sites in Victoria. Get a birds eye view of these massive rock columns and watch the swells of the ocean crash into them from above. Prepare to be awed by the sheer size of these cliffs and one of Australia's most famous coastlines.

Accommodation

Bay Motel Safety Beach (or similar)

Motel

Day 7 Mornington Peninsula

Enjoy a free day in the Mornington Peninsula. Opt to visit a winery or hit one of the many incredible beaches in the area.

Although fairly small in size, the Mornington Peninsula packs a big punch with the amount of things to do here. Be awed with the stunning coastal scenery while driving through quaint towns and past stunning beaches.

Free Time

Mornington Peninsula Full Day

Get out and explore the stunning Mornington Peninsula.

Optional Activities - Day 7

Wine Tour

Mornington Peninsula

Visit some local wineries to taste locally produced vino. The Mornington Peninsula is famed for its Pinot Noir, but the 50 plus wineries in the region produce over 200 different wines... bottoms up!

Accommodation

Bay Motel Safety Beach (or similar)

Motel

Day 8 Mornington Peninsula/Melbourne

Continue on to Melbourne but first make a few stops along the way. Stop to see Brighton's brightly coloured bathing boxes, miniature beachfront cabins that are unique to the beaches in Port Phillip Bay.

Private Vehicle

Mornington Peninsula - Melbourne1h30m74km

Settle in and scan the scenery from the convenience of a private vehicle.

Bathing Boxes Visit

Brighton

Stop to check out some of the famous bathing boxes that Port Phillip Bay is known for. These one-room "mini-cabins" are owned by families to store belongings on their favourite beach. Snap some photos of these brightly coloured boxes and breathe in the fresh ocean air.

Accommodation

Causeway 353 Hotel (or similar)

Hotel

Day 9 Melbourne

Tour Melbourne's iconic laneways and learn more about coffee culture, and pick up some great pointers for your free afternoon of exploration.

Free Time

Melbourne

There's lots to see and do - get out there and explore!

Melbourne Laneways Walk

Melbourne1h30m-2h

Discover the small laneways packed with shops, cafés and restaurants that make Melbourne so unique. After a light breakfast and delicious coffee (which no trip to Melbourne would be complete without!), experience Melbourne's laneways with an expert local host. Journey through this 'secret city,' seeing local hotspots and incredible street art while learning about the city's history.

Accommodation

Causeway 353 Hotel (or similar)

Hotel

Day 10 Melbourne

Depart at any time.

Departure Day

Not ready to leave? Your CEO can help with travel arrangements to extend your adventure.

What's Included

Your Welcome Moment: Welcome Meeting - Meet Your CEO and Group

Your Discover Moment: Adelaide. Guided Melbourne laneways walk. Brighton bathing boxes visit. Rainforest walk in Great Otway NP. 12 Apostles visit. Grampians NP visit. All transport between destinations and to/from included activities.

Highlights

Experience Melbourne's colourful laneways, Travel along the Great Ocean Road and look out for the 12 Apostles, Hike in Grampians National Park.

Dossier Disclaimer

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Itinerary Disclaimer

While it is our intention to adhere to the route described below, there is a certain amount of flexibility built into the itinerary and on occasion it may be necessary, or desirable to make alterations. The itinerary is brief, as we never know exactly where our journey will take us. Due to our style of travel and

the regions we visit, travel can be unpredictable. The Trip Details document is a general guide to the tour and region and any mention of specific destinations or wildlife is by no means a guarantee that they will be visited or encountered. Aboard expedition trips visits to research stations depend on final permission.

Additionally, any travel times listed are approximations only and subject to vary due to local circumstances.

Important Notes

- 1. Please be aware that wifi and internet access is not as readily available in Australia as in other parts of the world. There are often additional charges to connect to the internet, and speeds may be slower than what you are used to.
- 2. Over public holidays in Australia and New Zealand (such as Christmas, New Years Day, Easter, and Anzac Day) there may be some limitations of services and disruptions to schedules. In general our tours still operate effectively over public holidays, but there may be closures of optional activities and restaurants, and slight itinerary adjustments in order to provide all tour inclusions.
- 3. Please note that this tour combines with other G Adventures tours. As such, the staff and some travel companions on your tour may have previously been traveling together with G Adventures, prior to Day 1 of your tour. Likewise, some staff and travel companions may be continuing together on another G Adventures tour, after your trip concludes.

Group Leader Description

This G Adventures group trip is accompanied by one of our group leaders, otherwise known as a Chief Experience Officer (CEO). The CEO will be the group manager, leader and driver - this person is experienced in the routes travelled and will organize and lead the meal preparations and has experience in cooking a variety of local and international dishes for large groups.

As the group coordinator and manager, the aim of the CEO is to take the hassle out of your travels and to help you have the best trip possible. While not being guides in the traditional sense, you can expect them to have a broad general knowledge of the countries visited on the trip, including historical, cultural, religious and social aspects. They will also offer suggestions for things to do and to see, recommend great local eating venues and introduce you to our local friends.

We also use local guides where we think more specific knowledge will add to the enjoyment of the places we are visiting - we think it's the best of both worlds.

Group Size Notes

Max 16, avg 12

Meals Included

3 breakfasts, 1 dinner

Meals

Eating is a big part of traveling. Generally meals are not included in the trip price when there is a choice of eating options, to give you the maximum flexibility in deciding where, what and with whom to eat. It also gives you more budgeting flexibility. Our groups tend to eat together for most meals but there is no obligation to so. Your CEO will be able to suggest favourite restaurants during your trip.

We love checking out what the locals are doing and what makes up their daily routines. In Italy that could be starting the day with an espresso and cornetto standing at the bar in a local café. in Australia it might include an iced coffee and sausage roll by the beach and in Vietnam it could be slurping a steaming bowl of pho sitting on a plastic stool on a busy street corner. Hey, variety is the spice of life!

Transport

Private vehicle, ferry, walking.

Solo Travellers

We believe solo travellers should not have to pay more to travel so our group trips are designed for shared accommodation and do not involve a single supplement. Single travellers joining group trips are paired in twin or multi-share accommodation with someone of the same sex for the duration of the trip. Some of our Independent trips are designed differently and solo travellers on these itineraries must pay the single trip price.

Accommodation

Hotels (9 nts).

My Own Room

Please note that if you have booked the "My Own Room" option for this tour, you will receive your own single room for all night stops

Joining Hotel

For details of your joining hotel please refer to your tour voucher, G Account, the G Adventures App or contact your travel agent.

Joining Instructions

By Taxi: Approximately \$25-\$30

By Adelaide public bus service - \$6-\$10 The journey will take approximately 40 - 60 minutes. The airport information desk can assist.

Please note that Day 1 is an arrival day and no activities have been planned for that day other than your welcome meeting in the evening, so you can arrive at any time.

A G Adventures Representative will organize a short meeting soon after arrival, during which you will meet other tour participants and receive information about general and specific aspects of the trip. A welcome note will be left for you in the hotel so you have all the necessary information regarding the meeting time. If you arrive late, s/he/they will leave you a message detailing what time and where you should meet the next morning.

Arrival Complications

We don't expect any problems, and nor should you, but if for any reason you are unable to commence your trip as scheduled, please refer to the emergency contact details provided in this dossier and contact us as soon as possible. If you have a pre-booked transfer, and you have not made contact with our representative within 30 minutes of clearing customs and immigration, we recommend that you make your own way to the Starting Point hotel, following the Joining Instructions. Please apply to your travel agent on your return for a refund of the transfer cost if this occurs.

Emergency Contact

Should you need to contact G Adventures during a situation of dire need, it is best to first call our local office in Melbourne. If for any reason you do not receive an immediate answer, please leave a detailed message and contact information, so we may return your call and assist you as soon as possible.

EMERGENCY CONTACT NUMBERS

G Adventures Local Office and after office hours emergency number

From outside Australia: +61 49 768 1378 From within Australia: 049 768 1378

If you are unable for any reason to contact our local operations manager, please call the numbers listed below which will connect you directly with our Sales team who will happily assist you. Hours of operation by region can be found here.

Toll-free, North America only: 1 888 800 4100

Calls from UK: 0344 272 0000
Calls from Germany: 0800 365 1000
Calls from Australia: 1 300 796 618
Calls from New Zealand: 0800 333 307

Outside North America, Australia, New Zealand, Germany and the UK: +1 416 260 0999

What to Take

You will be on the move a lot, so our advice is to pack as lightly as possible.

We recommend using a backpack for your convenience, or a medium-sized suitcase if you prefer. Heavy luggage is not recommended for the health of the CEO, who will take a lead in loading the storage trailer. Due to space in the trailer, we will not be able to accommodate more than one piece of main luggage per person. A good size day-pack (20-35L) is also essential to carry your personal gear for the day, as access to luggage between destinations will be limited. This daypack will be used to carry your personal gear for the day, your lunch and a water bottle.

Packing List

Documents:

- Flight info (required) (Printouts of e-tickets may be required at the border)
- Insurance info (required) (With photocopies)
- Passport (required) (With photocopies)
- Required visas or vaccination certificates (required) (With photocopies)
- Vouchers and pre-departure information (required)

Essentials:

- Binoculars (optional)
- Camera (With extra memory cards and batteries)
- · Cash, credit and debit cards
- Day pack (Used for daily excursions or short overnights)
- Ear plugs
- First-aid kit (should contain lip balm with sunscreen, sunscreen, whistle, Aspirin, Ibuprofen, bandaids/ plasters, tape, anti-histamines, antibacterial gel/wipes, antiseptic cream, Imodium or similar tablets for mild cases of diarrhea, rehydration powder, water purification tablets or drops, insect repellent, sewing kit, extra prescription drugs you may be taking)
- Flashlight/torch (Headlamps are ideal)
- Fleece top/sweater
- Footwear
- Hat
- · Locks for bags
- · Long pants/jeans
- Moneybelt
- Outlet adapter
- Personal entertainment (Reading and writing materials, cards, music player, etc.)
- · Reusable water bottle
- Shirts/t-shirts
- Sleepwear
- Small travel towel
- Sunglasses
- Toiletries (Preferably biodegradable)
- · Watch and alarm clock
- Waterproof backpack cover
- Windproof rain jacket

Health & Safety:

- Face masks (required)
- Hand sanitizer (required)
- Pen (Please bring your own pen for filling out documents.)
- Quick Covid Test/Antigen Test
- Rubber gloves

Warm Weather:

- Sandals/flip-flops
- Shorts/skirts (Longer shorts/skirts are recommended)
- Sun hat/bandana
- Swimwear

Laundry

Your CEO will advise you along the trip where you will be able to do your laundry.

Visas and Entry Requirements

All countries require a valid passport (with a minimum 6 months validity). Contact your local embassy or consulate for the most up-to-date visa requirements, or see your travel agent. It is your own responsibility to have the correct travel documentation. Visa requirements for your trip will vary depending on where you are from and where you are going. We keep the following information up to date as far as possible, but rules do change and sometimes without warning. While we provide the following information in good faith, it is vital that you check the information yourself and understand that you are fully responsible for your own visa requirements.

Visa information specific to your destination and nationality can be found in our Important Pre-Departure Information page <u>here</u>

Spending Money

Every traveller is different and therefore spending money requirements will vary. Some travellers may drink more than others while other travellers like to purchase more souvenirs than most. Please consider your own spending habits when it comes to allowing for drinks, shopping and tipping. Please also remember the following specific recommendations when planning your trip.

Money Exchange

The Australian currency is the Australian Dollar (AUD).

Credit cards are accepted almost everywhere in Australia and can be used to purchase small and large items. When purchasing products or services with a foreign credit card you may be charged additional fees by your credit card company for foreign purchases.

Credit cards and debit cards are very useful for cash advances but you must remember to bring your PIN number (be aware that many ATM machines only accept 4-digit PINs). Both Cirrus and Plus system cards are the most widely accepted debit cards. Both Visa and Master Cards are the most widely accepted credit cards. While ATMs are commonly available, there are no guarantees that your credit or debit cards will actually work check with your bank before you travel. A visit to an ATM can be arranged on Day 1 and other days of the trip.

Do not rely on credit or debit cards as your only source of money. A combination of local currency (preferably smaller bills, 5's, 10's and 20's), traveller's cheques and credit cards is best. Currency exchange is best obtained prior to travel or at the airport, currency exchange is easy to find in Australia in the gateway cities and most banks do accommodate.

Always take more rather than less, as you don't want to spoil the trip by constantly feeling short of funds.

As currency exchange rates can fluctuate often we ask that you refer to the following website for daily exchange rates: www.xe.com

Emergency Fund

Please also make sure you have access to at least an additional USD \$200 (or equivalent) as an 'emergency' fund, to be used when circumstances outside our control (ex. a natural disaster) require a change to our planned route. This is a rare occurrence!

Tipping

It is not customary in New Zealand or Australia to tip service providers, but if you do experience outstanding service it is good to do so. Such service would only usually be in places like quality restaurants and it would be very rare that you would tip more than 10%. Unless specifically asked to do so at the time (by your CEO) - do not tip your local guides. Also at the end of each trip if you felt your G Adventures Chief Experience Officer did an outstanding job, you may consider a small tip - but it certainly isn't expected.

Optional Activities

Barossa Valley

- Barossa Valley Wine Tour

Kangaroo Island

- Kangaroo Island Day Trip (283AUD per person)

The Twelve Apostles

- Helicopter Ride (145AUD per person)

Mornington Peninsula

- Wine Tour

Safety and Security

Many national governments provide a regularly updated advice service on safety issues involved with international travel. We recommend that you check your government's advice for their latest travel information before departure. We strongly recommend the use of a neck wallet or money belt while travelling, for the safe keeping of your passport, air tickets, travellers' cheques, cash and other valuable items. Leave your valuable jewelery at home - you won't need it while travelling. Many of the hotels we use have safety deposit boxes, which is the most secure way of storing your valuables. A lock is recommended for securing your luggage. When travelling on a group trip, please note that your group leader has the authority to amend or cancel any part of the trip itinerary if it deemed necessary, due to safety concerns. Your Chief Experience Officer (CEO) will accompany you on all included activities. During

your trip you will have some free time to pursue your own interests, relax and take it easy and explore at your leisure. While your CEO will assist you with options available in a given location, please note that any optional activities you undertake are not part of your itinerary, and we offer no representations about the safety of the activity or the standard of the operators running them. Please use your own good judgement when selecting an activity in your free time. Although the cities visited on tour are generally safe during the day, there can be risks to wandering throughout any major city at night. It is our recommendation to stay in small groups and to take taxis to and from restaurants, or during night time excursions.

Water based activities have an element of danger and excitement built into them. We recommend only participating in water based activities when accompanied by a guide(s). We make every reasonable effort to ensure the fun and adventurous element of any water based activities (in countries with varying degrees of operating standards), have a balanced approach to safety. It is our policy not to allow our CEOs to make arrangements on your behalf for water based activities that are not accompanied by guide(s).

Swimming, including snorkeling, is always at your own risk. Read more about travel safety for ways to further enhance your personal safety while traveling.

A Couple of Rules

Illegal drugs will not be tolerated on any trips. Possessing or using drugs not only contravenes the laws of the land but also puts the rest of the group at risk. Smoking marijuana and opium is a part of local culture in some parts of the world but is not acceptable for our travellers. Our philosophy of travel is one of respect towards everyone we encounter and in particular the local people who make the world the special place it is. The exploitation of people in the sex trade is completely contrary to this philosophy. Our CEOs have the right to expel any member of the group if drugs are found in their possession or if they utilize the services of paid sex workers, in any capacity.

Travel Insurance

Travel insurance is compulsory in order to participate on any of our trips. When travelling on a group trip, you will not be permitted to join the group until evidence of travel insurance has been sighted by your leader, who will take note of your insurance details. When selecting a travel insurance policy we require that at a minimum you are covered for medical expenses including emergency evacuation and repatriation. A minimum coverage of USD200,000 is required. G Adventures can provide you with the appropriate coverage. We strongly recommend that the policy also covers personal liability, cancellation, curtailment and loss of luggage and personal effects. Some tours include adventure activities that require extra coverage (e.g. crampon use); please review your itinerary and make sure that you are covered for all included activities. If you have credit card insurance we require proof of purchase of the trip (a receipt of credit card statement) with a credit card in your name. Contact your bank for details of their participating insurer, the level of coverage and emergency contact telephone number.

Planeterra Foundation - the non-profit partner of G Adventures

Planeterra International Foundation is a non-profit organization committed to turning travel into impact by helping local communities earn an income from tourism. Planeterra connects underserved local communities to the benefits of tourism by developing and supporting small community-owned businesses. These businesses support Indigenous people, empower women, grant youth access to employment opportunities, and protect the environment. Planeterra also works to ensure these businesses have a thriving customer base by integrating their projects into G Adventures' itineraries globally.

G Adventures is Planeterra's largest corporate donor, covering all operating costs, so 100% of your donation will bring opportunity to people in need.

G Adventures Dollar-a-day Program - Make Every Day Count - Turn your travel into impact with <u>Planeterra Foundation</u>.

Did you know? Most communities around the world do not benefit from tourism. Give back to the places you visit on your travels by creating opportunities for local people to earn an income, and protect the environment.

Make every day count by donating \$1/day for the length of your trip, and join us in empowering the communities you will visit when you travel. 100% of your donation goes directly to Planeterra projects.

Feedback

After your travels, we want to hear from you! Your feedback information is so important to us that we'll give you 5% off the price of your next G Adventures trip if your feedback is completed on-line within 30 days of finishing your trip. Your tour evaluation will be e-mailed to you 24 hours after the conclusion of your trip. If you do not receive the tour evaluation link in the days after your tour has finished, please drop us a line at customerservice@gadventures.com and we will send it on to you.

Newsletter

Our adventure travel e-newsletter is full of travel news, trip information, interesting stories and contests. To avoid missing out on special offers and updates from G Adventures, subscribe at www.gadventures.com/newsletters/

Stay current on how our company invests in our global community through our foundation – Planeterra. Sign up for <u>Planeterra's monthly news</u> to learn more about how to give back and support the people and places we love to visit.

Minimum Age

You must be 18 to travel unaccompanied on a G Adventures tour. For minors travelling with a guardian over 21 years old, the minimum age is 12.

International Flights

Check-in times and baggage allowances/restrictions vary by airline and can change at any time. For the most up-to-date information for your flight, please contact your airline. We recommend checking in online in advance to avoid potential delays at the airport.